STUDENT 1:1 Technology FAQ	
What do I get and why? #FailForward	Chromebook, charging cord, computer case- all tech items are distributed through the textbook room. Raiders strive to integrate Technology to enhance, improve, engage and stimulate the learning environment for all students to elevate their educational experience and skills in order to prepare them to live and work in a global community.
What is this for?	Students are expected to use technology to expand their learning, collaborate with others, increase communication, and be prepared for college and career. Students are expected to use the devices and the internet appropriately
How do I log in? What if I forget my password?	Log In: ID #@oxnardunion.org PW: Existing Password New / 9th graders will use their birthday - MMDDYYYY (example if opening day is your birthday it would be 08272019) for the FIRST time and be prompted to change their password Need to Reset? Check in with your teacher to reset your password
What if I do not have WiFi access at home?	CIHS will provide WiFi HotSpots to be checked out from the textbook room. (based on your annual Free and Reduced Lunch Application)
What do students and parents have to sign?	The AUP update is required annually. Students MUST UPDATE either via ParentView or paper version. AUP is due within the first 2 weeks-no AUP by Sept 6- internet access is removed.
What is the expectation?	Students will bring their devices charged daily. Students are expected to bring their charging cable daily. Students will take responsibility for the proper maintenance and use (keep out of the sun/heat, do not leave visible in car, do not throw/drop, keep food and drinks away)
What if there is damage or I am having technical issues?	Go to the TEXTBOOK WINDOW Describe the "issue" Create a HELP DESK TICKET Tech Support will assess and proceed with next steps Loaner (if available) will be checked out until repairs completed
What if I forget my chromebook?	Communicate with your teacher as the expectation will be that technology is a part of class to communicate, collaborate and create! Loaners are not guaranteed to be available. If it is a continuous issue, there may be an impact on your ability to be successful in class and can lead to phone calls home, parent conference, and/or a referral to your assistant principal.
What if my device is stolen?	Devices are insured, but students will need to make a POLICE REPORT regarding theft and supply a copy to administration so that we can move

	forward with the next steps.
What if something is not working?	Assess what the "issues" are with the device. If your teacher cannot help you, do this: 1. Go to the TEXTBOOK ROOM 2. Explain (with detail) the issue 3. A HELP Ticket will be generated and IF NEEDED and available a loaner computer will be checked out
What about charging?	The computer battery life is very good and should last a full school day. Please be sure to LABEL and keep your charging cable safe. Limited stations around CIHS will be available to charge.
How do I print?	You will need to access a desktop computer in the library or a classroom.
Personalization	You may add stickers that are SCHOOL APPROPRIATE. OK: positive sayings, college and career, school spirit NOT OK: Pro Teams, inappropriate language or images, anything promoting hate/violence, etc *Similar to the dress code rules*
What if I change schools?	If you are transferring to HHS or FHS the device can transfer with you. If you are transferring to OHS, PHS, RMHS, RCHS, CHS, ACHS - the device must be returned with textbooks prior to checking out.
Summer and Senior Year	Students will be responsible for their devices over the summer break. Students will be given the opportunity to purchase devices at the end of their senior year.
Behavior Expectations	Students are expected to treat devices with respect and make sure the devices are kept in proper working order. If there is damage to a device, student may be held responsible.
Consequences	If students are misusing the internet or the devices, therefore causing a disruption to the learning environment, administrative referrals can include the following consequences: ● Student Conference ● Parent Conference ● Revoked Internet Privileges and the device ● Single Use Contract ● Monetary Compensation ● Detention / Saturday School / Suspension / Expulsion All consequences are determined on a case by case basis.